



HbA1c Error in Reporting

We have just discovered that a visiting engineer made a mistake during the service of 1 of our 4 Capillary Analysers on which we measure HbA1c. The error affected only 2 of the 12 channels of that analyser and was not picked up by our stringent Quality Control procedures.

The result of the error is that since Monday 3rd October some patient results have been incorrectly reported. We are doing a database search to identify those patient results that are affected and will be sending out amended results accompanied by an explanatory comment.

We are confident that we can identify all patients affected and that these results will be amended by Tuesday morning 11th October. If you have reason to suspect you have an incorrect HbA1c reported to you and you have not received an amended report by midday Tuesday 11th October then please contact me to arrange for repeat testing.

We apologise for any inconvenience caused.

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Pathologist

CLINICAL UPDATE